

Republic of the Philippines  
Office of the President  
Malacañang, Manila



Presidential Commission for the Urban Poor

## CITIZEN'S CHARTER

### EXECUTIVE ORDER NO.82

The Presidential Commission for the Urban Poor was created by President Corazon C. Aquino on December 8, 1986 through Executive Order No.82 "to serve as the direct link of the urban poor to the government in policy formulation and program implementation addressed to their needs".

Section 2 (c) of EO.82 mandates the PCUP "to accredit legitimate urban poor organizations for purposes of representation in the formulation of recommendations to the President".

### VISION

A society where the poor are empowered, economically productive and actively participating in the poverty reduction program and sustainable development of the county.

### MISSION

To fulfill its vision, PCUP vows to undertake the following

- \*improved coordination and monitoring for the speedy implementation of government programs and policies for the urban poor;
- \*enhanced accreditation of legitimate urban poor organizations for purposes of representation and policy formulation.

The Accreditation Program is PCUP's means of building partnership with the urban poor. It refers to the process of recognizing an urban poor organization for purposes of ensuring community action and participation in policy formulation, program planning, implementation, and evaluation.





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**PRESIDENTIAL COMMISSION FOR THE URBAN POOR**

# ***P*ERFORMANCE *P*LEDGE**

***We, the officers and employees of the  
Presidential Commission for the Urban Poor,  
commit to:***

***P*rovide efficient service and prompt,  
appropriate response to inquiries,  
8:00 AM to 5:00 PM, Mondays to  
Fridays;**

***C*omply with our Service Standard  
and Code of Conduct;**

***U*phold the virtues of honesty and  
integrity at all times and employ  
transparency in the performance  
of our functions;**

***P*romote the legitimate interests of  
the urban poor through advocacy  
and coordination with concerned  
bodies.**

***These, we pledge to sustain PCUP's  
journey towards building the capacities  
of the urban poor.***



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## PRESIDENTIAL COMMISSION FOR THE URBAN POOR

### MEKANISMO PARA SA PAGPAPAHAYAG NG OPINYON AT PAGWAWASTO

Sa aming mga Kliyente/Bisita :

Mahalaga po sa amin ang inyong opinion tungkol sa aming gawain bilang kawani ng PCUP. Maaari po ninyo itong ipaalam sa amin sa pamamagitan ng:

- \* Feedback form na maaari ninyong makuha sa mga tanggapan ng PCUP. Mangyari lamang po na ihulog ito sa itinakdang FEEDBACK BOX.
- \* Liham na maaaring ipadala sa :  
PUBLIC ASSISTANCE AND INFORMATION CENTER  
Presidential Commission for the Urban Poor  
4/F DHC Bldg., 1115 EDSA-Proj.7, Quezon City
- \* Maaari ninyong makausap o matawagan sa telepono bilang  
410-4503 / 410-4656, Lunes hanggang Biyernes, mula 8:00 n.u. hanggang 5:00 n.h.

Umasa po kayo na ang inyong mga opinyon o katanungan ay aming pag-aaralan at pagsisikapang matugunan sa loob ng sampung (10) araw.

Kung ang inyong opinyon o katanungan ay ukol sa aming pagkukulang,

Asahan po ninyo na ito ay aming bibigyan ng nararapat na aksyon at pagwawasto.

Maraming salamat po sa inyong patuloy na pakikilahok at tulong upang higit naming maiayos at mapaige ang aming mga gawain.

### Public Assistance / Accreditation



BARTOLOME F. ABADILLA



ARIEL M. NAVATA



EDGARD U. LABACO

### CONTACT PERSONS

#### Monitoring



DIONESIA A. BONES



CATHERINE E. MALLARI

#### Media Affairs



CATALINA E. DE POLONIA

#### Livelihood/Research



ROSEMARIE B. MAKIMIM



VINCENT F. EUGENIO



GLEND T. BELA CRUZ

### Accreditation Committee (ACom)



MYRNA S. ALIMBOGUEN



SHERAN N. SOLIS



FLORENCIO M. INANDAN



RODEL E. FRANCISCO



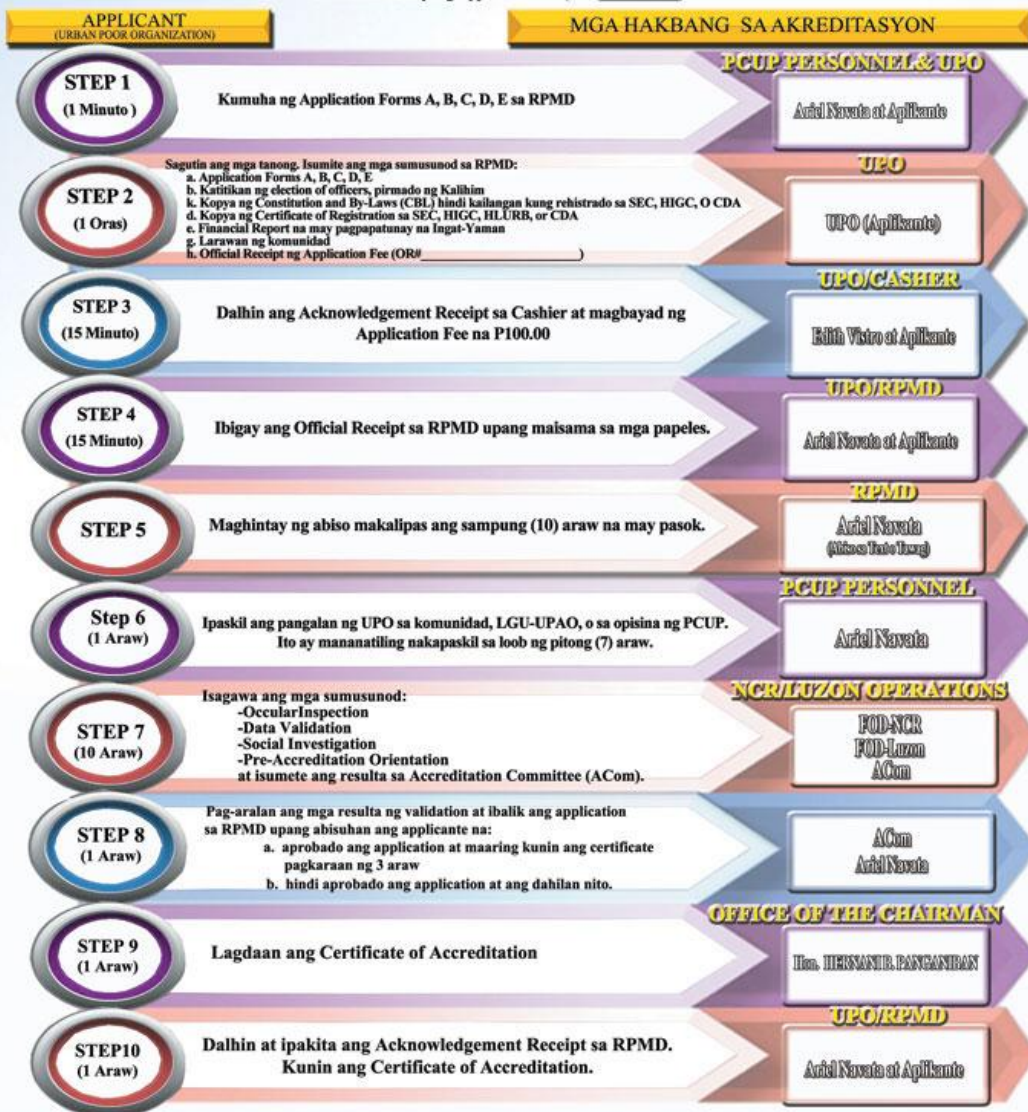


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**PRESIDENTIAL COMMISSION FOR THE URBAN POOR**

AKREDITASYON NG SAMAHAN  
ng mga  
MARALITANG TAGALUNGSOD  
Accreditation of Urban Poor Organizations (UPO)  
(Batay sa EO 82, Sec. 2 (c))  
PCUP Resolution No. 04-009  
Skedyul ng Pagtanggap ng Application:  
Lunes hanggang Biyernes, 8:00 n.u. – 5:00 n.h.

**MGA PAPELES NA KAILANGAN**

- Kabuuang Proseso: Labing limang(15) araw na may pasok  
Bayarin : P 100.00 lamang sa Application Fee at wala ng iba pa
- Application Forms A, B, C, D, E
  - Katitikan ng election of officers, pirmado ng Kalihim
  - Kopya ng Constitution and By-Laws (CBL)  
(hindi kailangan kung registered sa SEC, HIGC o CDA)
  - Kopya ng Certificate of Registration sa SEC, HIGC, HLURB, or CDA,  
Certification ng NGO, Church or Cooperative Organization
  - Financial Report na may pagpapatunay ng Ingat-Yaman
  - Larawan ng komunidad
  - Official Receipt ng Application Fee (OR# \_\_\_\_\_)





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# **PUBLIC ASSISTANCE**

and

# **INFORMATION CENTER**



**PRESIDENTIAL COMMISSION FOR THE URBAN POOR**

4/F DHC Bldg., 1115 EDSA-Project 7, Quezon City  
Tel. Nos.: 410-4503 / 410-4656 \* Monday - Friday \* 8am - 5pm.

**(NO FEES REQUIRED)**