



Office of the President of the Philippines
PRESIDENTIAL COMMISSION FOR THE URBAN POOR

COMMISSION RESOLUTION NO. 15
Series of 2018

**A RESOLUTION ADOPTING THE PCUP MANUAL OF OPERATIONS AND
APPROPRIATING FUNDS THEREOF**

WHEREAS, *Executive Order (EO) No. 82* (Series of 1986), as amended, created the Presidential Commission for the Urban Poor (PCUP) to serve as the direct link of the urban poor to the government in policy formulation and program implementation addressed to their needs;

WHEREAS, *Executive Order No. 69*, Series of 2012, otherwise known as Strengthening the Presidential Commission for the Urban Poor transferred PCUP to the Office of the President to effectively coordinate, formulate and evaluate policies and programs concerning the urban poor;

WHEREAS, *Administrative Order No. 161*, s. 2006, Section 1 provides that "All government agencies and government owned and controlled corporations (GOCCs) are hereby enjoined to establish an ISO-aligned Quality Management System to be recognized for demonstrated conformity of such quality management system to applicable Philippine National Standards. This shall be achieved through the implementation of a government-wide Quality Management Program";

WHEREAS, in line with the government-wide Quality Management Program to adopt the ISO 9001: 2015 Quality Management System (QMS), the Presidential Commission for the Urban Poor (PCUP) has engaged in a partnership with the Development Academy of the Philippines (DAP) Project Team recognizing their expertise and knowledge to improve effectiveness of government in fulfilling its mandate in the delivery of quality public service;

WHEREAS, it is in the policy direction of the present administration to further strengthen the Commission;

WHEREAS, on March 2015, the efforts in establishing the PCUP QMS commenced. The QMS Committee has been created and organized. Considering the challenge in the implementation of the QMS, the QMS Committee underwent various orientation/training and activities;

WHEREAS, the creation of the Divisions' Manual of Operations was approved as a result of the PCUP Strategic Planning on April 25, 2018 at Davao City;

WHEREAS, the Executive Committee engaged in several consultative dialogues for the purpose of discussion and revision of the Manual of Operations and was later submitted to the Management Team for final editing on August 24, 2018;

NOW THEREFOR, after adequate review and consultations in view of the foregoing, the Commission En Banc **RESOLVED**, as it hereby Resolves the adoption of the PCUP Manual of Operations, subject to amendments as it may thereafter be found necessary.

RESOLVED FURTHER, that an impact assessment and organizational structure and manpower review shall commence, directed towards the adjustment of current plantilla positions and other similar considerations. It is further resolved that funds necessary for the full implementation of the same shall be incurred in the regular budget of the Commission subject to the existing government accounting, budgeting and auditing Rules and Regulations.

Approved and adopted during the Fourth Special Commission En-Banc Meeting (SCM NO. 04-2018) held on the 11th day of September 2018 at the 6th Floor, PCUP Central Office, Quezon City.


NORMAN B. BALORO, RSW, MSSW
Commissioner


RANDY H. HALASAN
Commissioner


ROMEO H. JANDUGAN
Commissioner


MELVIN P. MITRA
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Atty. NOEL K. FELONGCO
Chairperson/CEO